

1 Thomas Circle, NW
Suite 1100
Washington, DC 20005
June 6, 2019

Federal Communications Commission
445 12th Street, SW
Washington, DC 20554
communicated electronically

Re: 17-59 Proceedings

To the Commission:

Recent consumer outcry concerning robocalls has propelled this issue to its prominent status and I applaud the Commission's efforts to find an effective means to end this troublesome use of our communications network.

I wanted to ask you to remember that commercial businesses with traditional office phone systems also are plagued by the robocall menace and should also be allowed to participate in any solution available to residential consumers.

Not being able to participate in the Do Not Call Registry serves us poorly. My business has several series of direct inward-dial telephone numbers and we constantly see the robocall process move in numeric patterns around the office, often changing the reported caller id as it progresses through its calling list. The disruption and irritation at such practices are equal to those impacted on home landlines and cell phones.

Please do not limit solutions to only consumers and include business operations as participants who phone carriers can provide relief preventing spoofed unsolicited calls from reaching our offices.

Thank you.

Sincerely,

Edward Terry
Manager of Information Services
Caplin & Drysdale, Chartered